



CROSSROADS RMC

infor | Partner Network

CONSULTING / UTILIZATION REVIEW FOR LN / BAAN

Discover What Your ERP Needs to Truly Excel

With decades of Infor LN and Baan experience, our consultants provide a holistic review of your operation that goes beyond the technical. Get in-depth insights into your system's underlying data, your shop floor's practices and a plan of action built around the needs of your unique business.

Crossroads RMC's consultants have helped 500+ Infor customers increase the return on their ERP investment by utilizing proven processes to optimize your manufacturing systems through the most cost effective means possible.

What is a Utilization Review

Crossroads RMC's consultants perform an evaluation of your business processes that relate to your Infor LN or Baan system. The assessment can be performed on-site or remotely, and include a comprehensive write up, prioritized recommendations that include estimated costs, benefits and a plan of action.

Common Business Systems Failures

- **Erosion of System Integrity** – Changes over time to the database, bill of material maintenance and an out-of-balance GL lead to a slow erosion of your system's integrity, making it difficult to define the source of the problem.
- **Loss of Key Personnel** – The original "super users" have left, only to be replaced by staff trained to execute specific tasks. This lack of knowledge causes a myriad of problems, including bad decision making.
- **Changes to Supply Chain** – Customer demands for reduced lead times and enhanced communication has placed increasing pressure on production schedules and materials planning. Current processes are unable to respond.

If your business requirements or resources have undergone major change, it's time to evaluate your LN or Baan system to see if it's being utilized properly. Our Utilization Review is designed to work with your staff to identify the best way to apply the powerful capabilities within the Manufacturing, Financial, Supply Chain and Technical modules to best suit the needs of your business, not only today, but in years to come.

Types of Utilization Reviews

Manufacturing

Identify areas of concern and evaluate planning, shop floor control, costing or other system applications.

Financial

Identify time-consuming processes around month-end close, year-end close, AP matching, invoicing, account reconciliation, vendor payments, tax compliance and more.

Supply Chain

Identify areas of concern and evaluate the order to invoicing business cycle as well as other system applications and system parameters.

Technical

A complete evaluation of ERP infrastructure, disaster recovery, database management, ION and more.